

PRIVACY POLICY

THE DETAILS PROVIDED BY YOU SHALL BE UTILIZED ONLY FOR THE PURPOSE OF RECEIVING THE PAYMENTS TO BE MADE BY YOU TO THE INSTITUTION. ALL DATA SHALL BE KEPT SECURE, AND SHALL NOT BE DIVULGED TO ANYONE OR UTILIZED FOR ANY OTHER PURPOSE.

DATA PRIVACY

Institute treats all the personal data obtained via Internet and Institute website as per Institute DATA Privacy Policy strictly and as per regulations set down for the protection of data collected from people visiting Institute website. The personal data that has possibly been known will be kept in secret and privacy will be maintained and the information will be used exclusively for the purpose for which it was made known to the Institute. The DATA will neither be made accessible to third parties nor transferred in any form or manner unless required by law.

DATA COLLECTION FROM STUDENTS

MLWEC records students details in internal secured data storage. Details taken from students during Tuition/Examination fee payment via the college website or directly through payment gateway interface may include: Name, Email address, Contact Number, Course they are studying etc. MLWEC reserves the right to use this data for their internal quality assurance process and student evaluation. Also MLWEC holds rights to take necessary action against those who does not comply with the standards of education policy at MLWEC.

TERMS & CONDITIONS

These terms and conditions apply to the User who uses the Online Services provided for any payment made to MALINENI LAKSHMAIAH WOMEN'S ENGINEERING COLLEGE, PULLADIGUNTA, GUNTUR. Kindly read these terms and conditions carefully. By authorizing a payment to MALINENI LAKSHMAIAH WOMEN'S ENGINEERING COLLEGE, Nadergul through the online payment service ("the service"), it would be treated as a deemed acceptance to these terms and conditions. MALINENI LAKSHMAIAH WOMEN'S ENGINEERING COLLEGE, reserves all the rights to amend these terms and conditions at any time without giving prior notice. It is the responsibility of the User to read the terms and conditions before using the Service.

Key Terms and Conditions:

The following is a summary of the key and terms of this service:

Payment(s) through this Service may only be made with a Credit Card, Debit card, BHIMUPI and Net Banking.

Before using this Service, it is recommended that the user shall make necessary enquiry about the charges or fee payable against the Credit/Debit card used from Credit Card or the DebitCard service provider i.e. the respective Bank.

The credit card information supplied at the time of using the service is processed by the payment gateway of the service provider and is not supplied to MALINENI LAKSHMAIAH WOMEN'S ENGINEERING COLLEGE.

It is the sole responsibility of the User of the service to ensure that the information entered in the relevant fields is correct. It is recommended that you take and retain a copy of the transaction for record keeping purposes, which might assist in resolution of any disputes that may arise out or usage of the service.

The Applicant agrees, understands and confirms that his/ her personal data including without limitation details relating to debit card/ credit card/net banking transmitted over the Internet may be susceptible to misuse, hacking, theft and/ or fraud and that MALINENI LAKSHMAIAH WOMEN'S ENGINEERING COLLEGE, or the Payment Service Provider(s) have no control over such matters.

MALINENI LAKSHMAIAH WOMEN'S ENGINEERING COLLEGE, shall not be liable for any inaccuracy, error or delay in, or omission of (a) any data, information or message, or (b) the transmission or delivery of any such data, information or message; or (c) any loss or damage arising from or occasioned by any such inaccuracy, error, delay or omission, non-performance or interruption in any such data, information or message

The Applicant agrees that MALINENI LAKSHMAIAH WOMEN'S ENGINEERING COLLEGE, any of its employees will not be held liable by the applicant for any payment related issues.

SERVER SLOW DOWN/SESSION TIMEOUT:In case the Website or Payment Service Provider's webpage, that is linked to the Website, is experiencing any server related issues like 'slowdown' or 'failure' or 'session timeout', the User shall, before initiating the second payment,, check whether his/her Bank Account has been debited or not and accordingly resort to one of the following options:

In case the Bank Account appears to be debited, ensure that he/ she does not make the payment twice and immediately thereafter contact the Institute via e-mail or any other mode of contact as provided by the Institute to confirm payment.

In case the Bank Account is not debited, the User may initiate a fresh transaction to make payment.

However, the User agrees that under no circumstances the Payment Gateway Service Provider/MLWEC shall be held responsible for such fraudulent/duplicate transactions and hence no claims should be raised to Payment Gateway Service Provider No communication received by the Payment Service Provider(s) in this regards shall be entertained by the Payment Service Provider(s).

Although all reasonable care has been taken towards guarding against unauthorized use of any information transmitted by the User, the Institute does not represent or guarantee that the use of the Services provided by/ through it will not result in theft and/or unauthorized use of data over the Internet.

The Institute, the Payment Service Provider(s) and its affiliates and associates shall not be liable, at any time, for any failure of performance, error, omission, interruption, deletion, defect, delay in operation or transmission, computer virus, communications line failure, theft or destruction or unauthorized access to, alteration of, or use of information contained on the Website.

Debit/Credit Card, Bank Account Details

1. The User agrees that the debit/credit card details provided by him/ her for use of the foresaid Service(s) must be correct and accurate and that the User shall not use a debit/ credit card, that is not lawfully owned by him/ her or the use of which is not authorized by the lawful owner thereof. The User further agrees and undertakes to provide correct and valid debit/credit card details.

2. The User may pay his/her fees to the Institute by using a debit/credit card or through an online banking account. The User warrants, agrees and confirms that when he/she initiates a payment transaction and/or issues an online payment instruction and provides his/her card/bank details:

- The User is fully and lawfully entitled to use such credit / debit card, bank account for such transactions;
- The User is responsible to ensure that the card/ bank account details provided by him/ her are accurate;
- The User is authorizing debit of the nominated card/ bank account for the payment of fees selected by such User along with the applicable Fees.
- The User is responsible to ensure sufficient credit is available on the nominated card/ bank account at the time of making the payment to permit the payment of the dues payable or the bill(s) selected by the User inclusive of the applicable Fee.

Payment Gateway Disclaimer

The Service is provided in order to facilitate access to view and pay fees online. MLWEC or the Payment Service Provider(s) do not make any representation of any kind, express or implied, as to the operation of the Payment Gateway other than what is specified in the Website for this purpose. By accepting/ agreeing to these Terms and Conditions, the User expressly agrees that his/ her use of the aforesaid online payment Service is entirely at own risk and responsibility of the User.

Transaction Charges

MLWEC does not charge any processing fee or service charge from the Applicants for online payment. However the applicants have to bear the necessary transaction charge plus service tax applicable for online payment of Application fee. This charge will be taken by e-payment solution provider for giving this service. Charges are mentioned in MLWEC payment Portal where Applicant proceeds for online payment.

REFUND AND CANCELLATION POLICY

1. Refund for Charge Back Transaction: In the event there is any claim for/ of charge back by the Applicant for any reason whatsoever, such Applicant shall immediately approach MLWEC with his/ her claim details and claim refund from MLWEC alone. Such refund (if any) shall be made only by MLWEC via payment gateway or by means of a demand draft or such other means as MLWEC deems appropriate. No claims for refund/ charge back shall be made by any Applicant to the Payment Service Provider(s) and in the event such claim is made it shall not be entertained.

2. In these Terms and Conditions, the term “Charge Back” shall mean, approved and settled credit card or net banking purchase transaction(s) which are at any time refused, debited or charged back to merchant account (and shall also include similar debits to Payment Service Provider's accounts, if any) by the acquiring bank or credit card company for any reason whatsoever, together with the bank fees, penalties and other charges incidental thereto.

3. Refund for fraudulent/duplicate transaction(s): The Applicant shall directly contact MLWEC for any fraudulent transaction(s) on account of misuse of Card/ Bank details by a fraudulent individual/party and such issues shall be suitably addressed by MLWEC alone in line with their policies and rules.

4. Server Slow Down/Session Timeout: In case the Website or Payment Service Provider's webpage, that is linked to the Website, is experiencing any server related issues like 'slow down' or 'failure' or 'session timeout', the Applicant shall, before initiating the second payment, check whether his/her Bank Account has been debited or not and accordingly resort to one of the following options:

(i) In case the Bank Account appears to be debited, ensure that he/ she does not make the Payment twice and immediately thereafter contact MLWEC via e-mail or any other mode of contact as provided by MLWEC to confirm payment.

(ii) In case the Bank Account is not debited, the Applicant may initiate a fresh transaction to make payment.

Any legal disputes should be limited to Guntur (District) jurisdiction.

The institute shall only be responsible, if the amount is credited into college account and no acknowledgement is generated, then refund policy will be applicable as per the institute norms against requisition.

Note: For online payments, it is mandatory for candidates to note the transaction ID & reference ID for future reference. Request for any type of Refund, for whatsoever reason, will be at the sole discretion of the College committee.

PRINCIPAL